

# Quick Start Virtual Visit

## What Do I Need?

Highspeed Internet/  
WIFI Connection



4G LTE connection

**IMPORTANT:** you are responsible for any charges related to your mobile data usage. If you are using data on a mobile device (instead of a wireless "Wi-Fi" connection) be aware that video streams can require significant data.

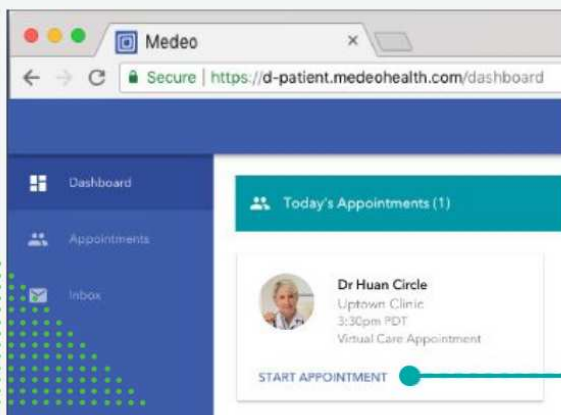


Computer with  
Google Chrome  
(free download from  
[www.google.com/chrome](http://www.google.com/chrome))

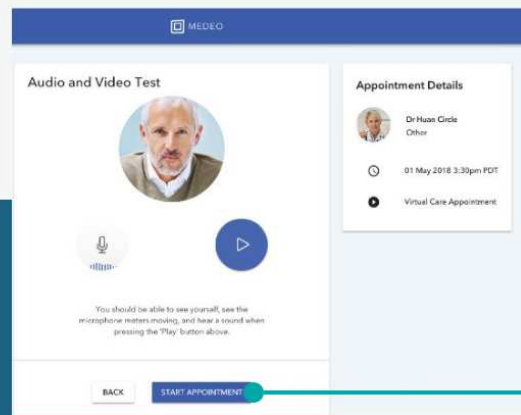


Android/Apple smart phone or tablet  
with the **free** Medeo app (download  
from Google Play or Apple App store)

## How Do I Join My Appointment?



- 1 Sign in to your **Medeo** Account: <http://patient.medeohealth.com>
- 2 Once you are signed in, click **START APPOINTMENT**
- 3 Review your information and click **CONTINUE**
- 4 Complete the Audio and Video test and click **START APPOINTMENT**



## Don't Forget...

Make sure the camera is  
positioned directly toward  
your face at eye-level



Place all lights in front  
of you if possible



Remove personal items  
or clutter you don't  
want in the background



**Need  
Help?**

[Medeo Support and FAQ](#)

