

# Group Patient Education

## Email Invitation Template: Zoom for Healthcare

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Health Care Providers (HCP) may choose to use this template when they send virtual group patient education invitations to their patients. To ensure privacy, do not include patient health information in the Subject Line or Body of the email.

### EMAIL BODY:

<Insert any Program Specific Instructions>

<Insert Zoom Meeting Link, Meeting ID and Passcode>

**To join your virtual appointment**, either click on the Meeting Link or enter the Meeting ID and Passcode into the Zoom app.

Please read the [Virtual Care Patient Information Guide](#) for important information regarding your virtual appointment.

**IMPORTANT REMINDER:** Other participants will be attending this group patient education session.

- Use headphones whenever possible.
- Turn off other devices during the session.
- Do not share the Meeting Link, Meeting ID or Passcode with anyone not invited to the session unless approved by the health care provider.
- Do not share other participants' personal information outside of the session.
- Any information you choose to share about yourself or your health will be shared with everyone participating in the session.
- This session will not be recorded.

### What do you need?

- Smartphone, tablet or desktop computer/laptop (with webcam/microphone or headset)
- High-speed internet or 4G LTE connection
  - IMPORTANT:** You are responsible for any charges related to your internet data usage. If you are using data on a mobile device (instead of a wireless "Wi-Fi" connection) be aware that video streams can require significant data.
- Have your **health card** ready for reference during your virtual appointment

Please ensure your software and apps have the latest **security updates**. Do a [test call](#) the day before your virtual appointment to check your audio and video settings.

**Other resources** can be found [here](#).

<Closing Greeting>

<Sender Email Signature>

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