

# Let's Talk Informatics

## Lessons Learned from a Clinical Information System (CIS) Implementation

- Audience audio and video options have been disabled.
- To interact in the Q & A portion of the presentation, select Q & A from the top menu bar, then type your question.
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# Let's Talk Informatics

Lessons Learned from a Clinical Information  
System (CIS) Implementation

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# Acknowledgement

We acknowledge we are gathered today  
in Mi'kma'ki (\*Mig-**maw**-gee), the traditional ancestral  
unceded territory of the Mi'kmaq (\*Mig-**maw**) people.

**Informatics** utilizes health information and health care technology to enable patients to receive best treatment and best outcome possible.

# Let's Talk Informatics Objectives

This series is designed to enable participants to:


- Identify knowledge and skills healthcare providers need in order to use information now, and in the future.
- Prepare health care providers through an introduction to concepts and experiences in Informatics.
- Acquire knowledge to remain current by becoming familiar with new trends, terminology, studies, data and news.
- Collaborate with a network of colleagues to establishing connections with leaders who can provide advice on business issues, best-practice and knowledge sharing.

# Conflict of Interest Declaration

I do not have an affiliation (financial or otherwise) with a pharmaceutical , medical device, health care informatics organization, or other for-profit funder of this program.

# Session Specific Objectives

- At the conclusion of this activity, you will be able to:
  - Understand how a CIS implementation was managed in Northern Ontario from a clinical perspective
  - Recognize the importance of end user experience in the change management process for a CIS implementation
  - Incorporate literature around CIS implementations to improve end user experience



“All growth requires loss. A loss of your old values, your own behaviors, your old loves, your old identity. Therefore, growth sometimes has a component of grief to it.”

-Mark Manson











MEDITECH

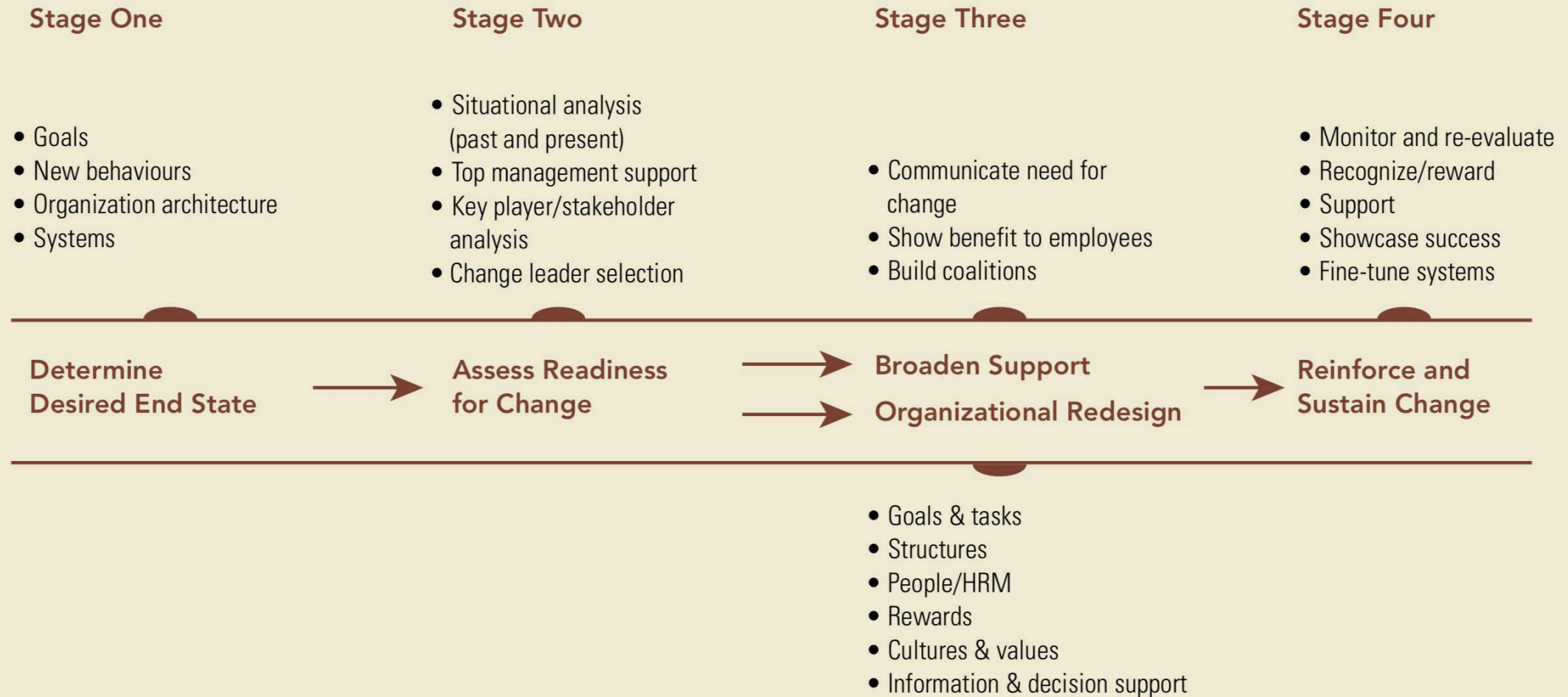
E X P A N S E

# Ingredients



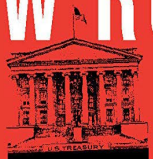


**Figure 1. Transforming healthcare organizations**





# ANDREW ROSS SORKIN



THE INSIDE STORY  
OF HOW WALL STREET  
AND WASHINGTON  
FOUGHT TO SAVE THE  
FINANCIAL SYSTEM—  
AND THEMSELVES



WITH A  
NEW AFTERWORD  
FOR THE  
10TH ANNIVERSARY  
OF THE CRASH

# TOO BIG TO FAIL

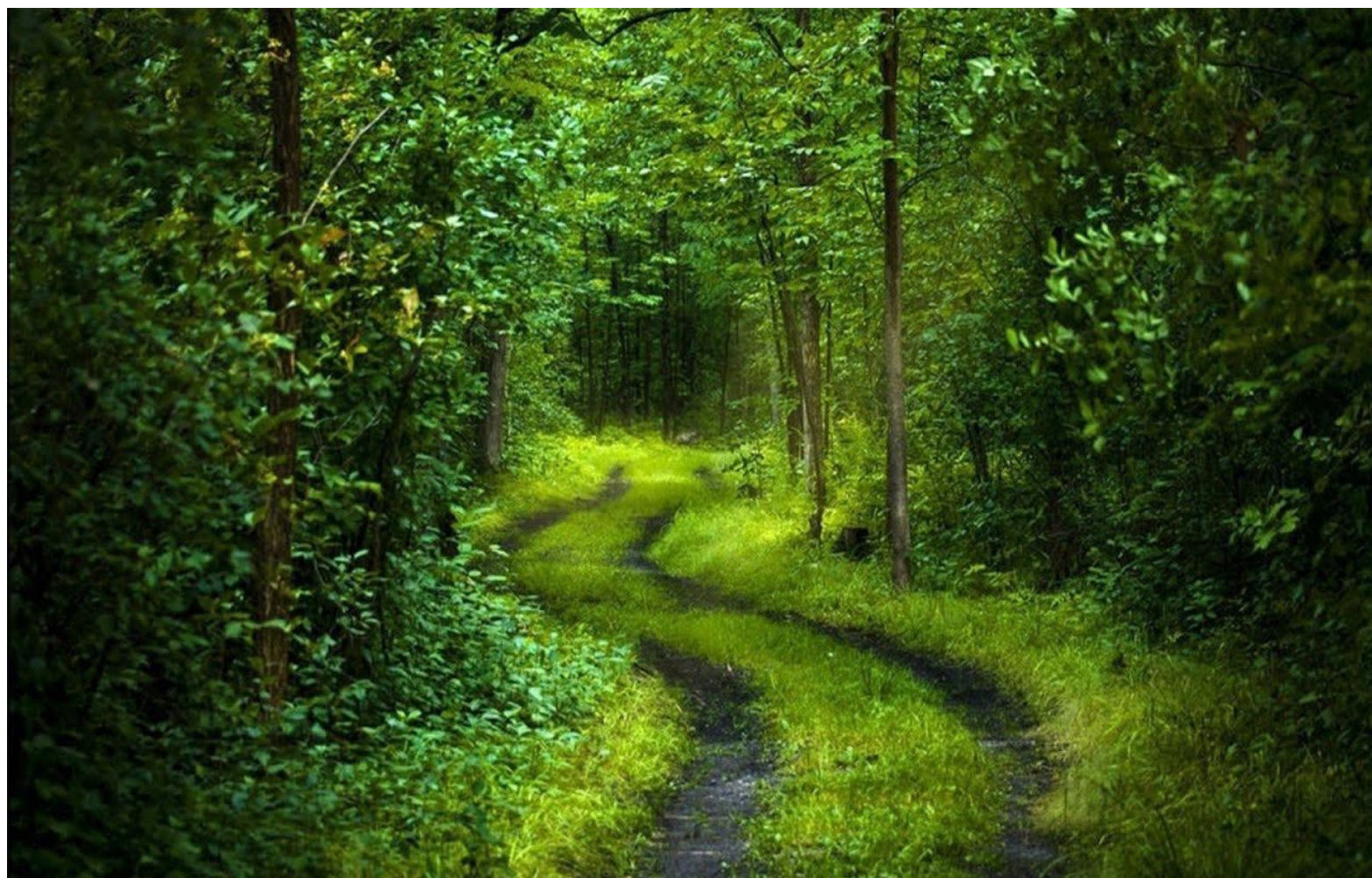
NEW YORK TIMES BESTSELLER

- Autonomy
- Mastery
- Purpose
- Credible Commitment

# Governance

- Senior leadership involvement
- Pace of project
- Adaptable to local context
- Visibly present leadership









BENEFITS









Proactive approach  
Anticipate bottlenecks  
Offload pressure areas  
Adapt rapidly







# ***Thank you***

Need More Info?

[letstalkinformatics@nshealth.ca](mailto:letstalkinformatics@nshealth.ca)





# Let's Talk Informatics Certifications

- **Digital Health Canada** - participants can claim 1CE hour for each presentation attended.
- **College of Family Physicians of Canada and Nova Scotia Chapter** - participants can earn one Mainpro+ credit by providing proof of content aimed at improving computer skills applied to learning and access to information.
- **Canadian College of Health Information Management** - approves 1 CPE credit per hour for this series for professional members of Canada's Health Information Management Association (CHIMA).