

Virtual Appointment – Group Patient Education

Privacy & Security

- The technology used for this Virtual Appointment - Group Patient Education is private and secure.
- Information that participants choose to share about themselves, or their health will be heard by everyone participating in this virtual appointment. **Do not share** other participants' personal information outside of this appointment.
- This appointment will not be recorded.
- Participants must advise the health care provider if a support person is attending the appointment with them.
- Minimize distractions during the appointment (e.g., cell phone notifications).
- If using web-based technology (e.g., Zoom for Healthcare):
 - **Do not share** the meeting link, ID or password with others.
 - Use headphones whenever possible.

Are there any risks?

- There is a potential risk for technology failure. If this occurs, the health care provider will consider other options, such as rescheduling.
- At any time, participants can choose not to use the virtual care technology.
- In rare instances, a breach of privacy of personal health information could occur. This would be investigated and reported according to PHIA legislation.

Non-compliance with the above privacy requirements could result in not being able to take part in these types of appointments in the future.

Any questions you have directly related to your care should be addressed with your health care provider.

