

Health Care Provider Standard Practice Resources: Virtual Care

It is important for all health care providers to **consider the implications of delivering care virtually**. It is the responsibility of the health care provider to determine what the appropriate provisions are based on the recommendations of their governing bodies.

We strongly encourage any health care provider that is planning on using virtual care in any capacity to contact their respective governing bodies with any questions, concerns and/or to obtain any further information on the use of virtual care in your clinical setting. Below are several links that provide information on these standard practices. This list is not exhaustive. For more information, go to the appropriate website and click on "Search".

Health Care Professionals planning to practice virtual care services with Canadian patients **outside of Nova Scotia** must contact the governing body from that other jurisdiction to discuss licensing requirements.

DISCIPLINE	GOVERNING BODY	PHONE	RESOURCES
Physicians	Canadian Medical Protective Agency - CMPA	1-800-267-6522	<ul style="list-style-type: none"> • Principles of assistance: Practising Telehealth • Telehealth and virtual care • Providing virtual care during the COVID-19 pandemic
	Canadian Medical Association - CMA	1-888-855-2555	<ul style="list-style-type: none"> • Virtual Care: Recommendations for Scaling Up Virtual Medical Services • How to set up virtual care in your practice • How to navigate a virtual care visit: patient guide • Virtual Care Playbook
	College of Physicians and Surgeons of NS - CPSNS	1-877-282-7767	<ul style="list-style-type: none"> • Professional Standards Regarding Virtual Care • Professional Standards Regarding Virtual Care: FAQ by Physicians • Telemedicine Resources
	Doctors Nova Scotia - DNS	1-800-563-3427	<ul style="list-style-type: none"> • Virtual Care
Nursing	Canadian Nurses Association - CNA	1-800-361-8404	<ul style="list-style-type: none"> • Fact Sheet: Telehealth
	Nova Scotia College of Nursing - NSCN	1-833-267-6726	<ul style="list-style-type: none"> • Telenursing Practice Guidelines • Nurses Working with Virtual MDs or NPs

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	Canadian Nurse Protective Society - CNPS	1-800-267-3390	<ul style="list-style-type: none"> • Twelve Things to Consider Before Joining a Virtual Care Practice • Telepractice
Psychologist	Nova Scotia Board of Examiners in Psychology - NSBEP	902-423-2238 1-844-423-2238	<ul style="list-style-type: none"> • Telepsychology
Social Work	Nova Scotia College of Social Workers - NSCSW	902-429-7799	<ul style="list-style-type: none"> • Transitioning to telepractice • Technology & Storage of Files • NASW, ASWB, CSWE & CSWA Standards for Technology in Social Work Practice
Physiotherapist	Nova Scotia Physiotherapy Association - NSPA	902-406-2619	<ul style="list-style-type: none"> • Virtual Care/Telehealth/Telerehabilitation
	Nova Scotia College of Physiotherapists - NSCP	902-221-7254	<ul style="list-style-type: none"> • Considerations for Telepractice in Physical Therapy in Canada
Respiratory Therapist	Nova Scotia College of Respiratory Therapists - NSCRT	902-423-3229	<ul style="list-style-type: none"> • Ontario: Respiratory Therapists Providing Telepractice Services: Professional Practice Guideline
Dietitian	Nova Scotia Dietetic Association - NSDA	902-493-3034	<ul style="list-style-type: none"> • Jurisprudence Handbook
Occupational Therapist	College of Occupational Therapists of Nova Scotia - COTNS	902-455-0556	<ul style="list-style-type: none"> • Practice Guideline: Virtual Care
Recreation Therapist	Nova Scotia Therapeutic Recreation Association - NSTRA	N/A	<ul style="list-style-type: none"> • None to date
Audiologist & Speech-Language Pathologist	Nova Scotia College of Audiologists and Speech-Language Pathologists - NSCASLP	N/A	<ul style="list-style-type: none"> • Telepractice* Information During COVID-19 • Guideline: Use of Telepractice in the Provision of Clinical Services by Speech-Language Pathologists and Audiologists (Alberta)