

Same Great Benefits ~ Different Provider

Hello - We are fortunate to have excellent health and dental benefits at Capital Health and are pleased to tell you about a change that will maintain those benefits and manage costs for you and for Capital Health.

Health and dental benefits are changing for employees – including NSGEU members and administrative employees (all non-union, management, clinical research and other groups). This change also affects our retirees and employees currently on a leave of absence.

In June, Capital Health begins working with Great West Life for our health and dental benefits.

Great West Life (GWL) was selected through an RFP (Request for Proposal) process. The contract with Great West Life provides us with reduced administration/adjudication charges for our Health and Dental benefits. This allows us to maintain your premiums, and manage costs for Capital Health, which are paid 1/3 by the employee and 2/3 by Capital Health. This is very important for all of us in the face of rising prescription and health service costs.

Between now and June, you will receive more details about this change. There is **no need** for you to resubmit any authorizations, or provide proof of exemptions, etc. to Great West Life. All your current data will be transferred from Medavie Blue Cross to Great West Life.

We are working with Great West Life to make this change as simple as possible for you, and for health service providers you depend upon. Great West Life is connecting with professional associations – such as dental, chiropractic and massage therapy – to encourage them to set up direct billing. You can help with this change. If you visit any of your health service providers in the coming months, please let them know about this change so that they can make arrangements to offer you direct billing to Great West Life if they do not already have this set up.

To make this change as easy as possible, please try to keep your claims submissions up to date.

More information, new cards and electronic access to the Great West Life site for online submission of claims will be provided in the coming weeks. In the meantime, we want you to know... Same Great Benefits ~ Different Provider.

Yours truly,

Bruce

Bruce English
Director, People Services