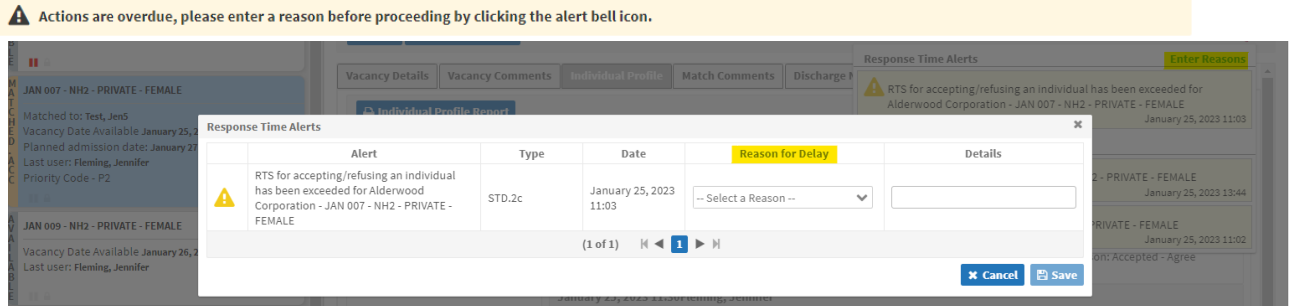
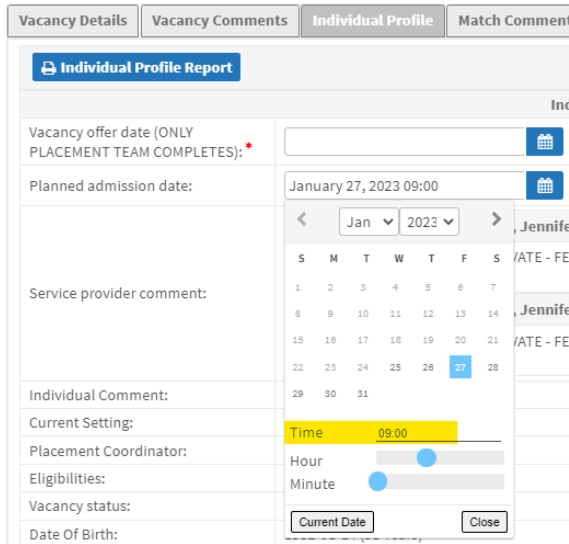


Upgrade to PathWays v11.9.2: What's New for Service Providers

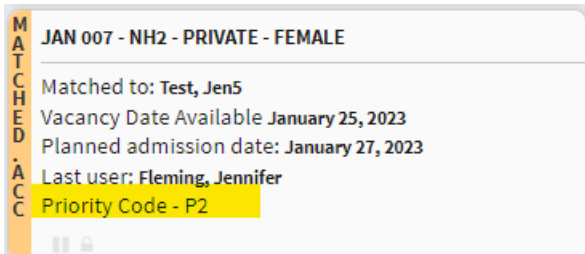
1. A warning banner will display when a Response Time Standard has been breached to indicate that actions are overdue and require a reason **before** proceeding. To enter a reason, click the alert bell icon and then click "Enter Reasons" and select a reason for the delay from the dropdown in the Reason for Delay section of the Response Time Alerts modal window. Entering a delay reason means you no longer need to enter the reason for delay in the Match Comments.



2. Time of day (24-hour clock) is now required for a planned admission date.



3. The priority code for the matched individual will now display on the vacancy tile. The priority code is assigned in accordance with the SLTC Facility Placement Policy which can be found [here](#).



4. Vacancy specific notifications and alerts can now be viewed when a vacancy tile is selected.

The screenshot displays a list of vacancies on the left and a detailed notification view on the right. The notification view includes a table of messages and a section for alerts.

Subject	Sent	From
Provider has accepted individual match (Fleming, Jennifer)	January 25, 2023 13:47	Fleming, Jennifer
A vacancy has become Available (Fleming, Jennifer)	January 25, 2023 13:25	Fleming, Jennifer
Vacancy attributes were updated	January 25, 2023 13:25	Fleming, Jennifer
Vacancy was assigned to a Placement Coordinator	January 25, 2023 13:18	Fleming, Jennifer
Discharge notice (Fleming, Jennifer)	January 25, 2023 13:14	Fleming, Jennifer

Response Time Alerts:

- RTS for accepting/refusing an individual has been exceeded for Alderwood Corporation - JAN 007 - NH2 - PRIVATE - FEMALE * Requires Reason January 25, 2023 11:03

Process Alerts:

- There has been a match for JAN 007 - NH2 - PRIVATE - FEMALE January 25, 2023 13:44
- Package is complete for JAN 007 - NH2 - PRIVATE - FEMALE January 25, 2023 11:02

5. Individual Profile (including uploaded documents), Match Comments and any notifications that are associated with an admitted vacancy can now be viewed after admission. To do this, use the search feature to search for admitted vacancies.

The screenshot shows the search filters and the individual profile report for an admitted vacancy.

Search Filters:

- Vacancy Status: Available, Internal, Admitted, Matched, Refused, Matched Accepted by Provider, Bed Offer Accepted, Deleted
- Available Start Date: [Calendar icon]
- Available End Date: [Calendar icon]
- Search: [Search input]

Individual Profile Report:

Vacancy offer date (ONLY PLACEMENT TEAM COMPLETES): January 20, 2023 10:13

6. An email notification will be sent when an alert reason for delay is added. This information can then be viewed at any time by reviewing the notifications associated with the vacancy; this way you can view the delay reasons after they have been entered.

The screenshot displays a notification for an alert reason for delay.

Subject	Sent	From
Alert Reason Entered (Fleming, Jennifer)	February 13, 2023 13:47	Fleming, Jennifer

Alert reason entered.

Provider: Alderwood Corporation
 Vacancy Name: JAN 007 - NH2 - PRIVATE - FEMALE

Alert Type: STD.2c
Alert Reason: 01. Medical Status Report delayed

Alert Details:

Patient: Test, Jen5
 Health Card Number [No Spaces]: 9999999995

7. Response Time Standard alerts will take closed status into account when displaying alerts. This means that alerts will not display while a vacancy is closed. They will display again once the vacancy is resumed.