

Primary Health Care Quality Improvement Resources

Developing an Aim Statement

Aim statements describe what success looks like by clearly conveying the change you are trying to make, what you will measure in what period of time and with what expected outcome.

- [Develop aim and change theory](#) (NHS Scotland)
- [Developing project aims](#) (NHS Scotland)
- [Science of Improvement: Setting Aims](#) (IHI)
- [Science of Improvement: Tips for Setting Aims](#) (IHI)

Creating a Quality Improvement Charter

A charter is an essential tool for teams to develop together at the outset of a QI initiative to provide clarity on who is involved, roles, measurement, and key resources needed. A charter should not be completed in one go - it will grow and evolve over time as your work on your QI project.

- [PHC Quality Improvement Charter Template \(Word download\)](#)

Driver Diagrams

A driver diagram is a visual display of your theory of change: showing how your change idea(s) are going to impact practice, patient outcomes and/or experience and/or system performance.

- [Driver Diagram Overview](#) (NHS Scotland)
- [Driver Diagram Toolkit \(PDF download\)](#) (IHI)

Plan-Do-Study-Act Cycles

Plan Do Study Act (PDSA) cycles are an ideal quality improvement tool that can be used to test an idea by temporarily trialing a change and assessing its impact.

- [PHC PDSA Template \(Word download\)](#)
- [PDSA](#) (NHS Scotland)
- [Science of Improvement: Selecting Changes](#) (IHI)

Selecting and Measuring Indicators

How do you know a change is an improvement? By monitoring data over time. The first step is to identify your indicators.

- [PHC Measurement Plan Template \(Word download\)](#)
- [QI Basics - developing your indicators](#) (Laura Allison, NHS Education for Scotland)

Tracking Data over Time

Run charts are an easy-to-use tool to quickly and simply convey the impact your change idea is having on your aim.

- [Run Chart Tool](#) (IHI)
- [Run Chart Template \(Excel download\)](#) (IHI)

Assessing Readiness to Spread / Receive

Once a QI initiative has been in implementation for a while, and its data clearly demonstrates an improvement, then it's time to assess if the change idea is ready for spread to other sites/teams.

- [Readiness to Spread Assessment \(Word download\)](#) (CFHI)
- [Readiness to Receive Assessment \(Word download\)](#) (CFHI)

For additional information, tools and resources related to Quality Improvement, visit:

www.phcquality.ca/