

Shelburne Primary Care Clinic for Unattached Patients

Aim: To provide access to primary care for people living in Shelburne County who do not have a family physician or nurse practitioner.
Test of change: Same day access clinic, one day per week, with nurse practitioner or family physician.

- Recruited interested nurse practitioners(2) and family physician (1) from collaborative practice
- Develop communication to community about primary care clinic through community newsletter, letter to patients recently unattached and memo to staff
- Developed a clinic process for booking patients and registering patient on NAFP or 811 registry
- Developed a process to access the clinic



- Started April 26th and have run a clinic each Friday.
- 30 minutes appointments starting at 9am and last appointment at 3pm
- Met with providers Friday May 17th and felt that clinic running well

- Discuss location of clinic with rest of the team
- Discuss rostering patients from clinic with team members
- Plans to hire a full time LPN to support the team and this clinic

- Providers would like to keep clinic at the health centre
- Tracking number of patients not able to get an appointment range 1-7 patients