

Scotland's Quality Improvement Experience

Laura Allison
Head of Quality Improvement
NHS Education for Scotland

Presenter Disclosure

- **Presenter Name: Laura Allison**
- **Relationships with commercial interests:**
None applicable

Disclosure of Commercial Support

None applicable

Mitigating Potential Bias

None applicable



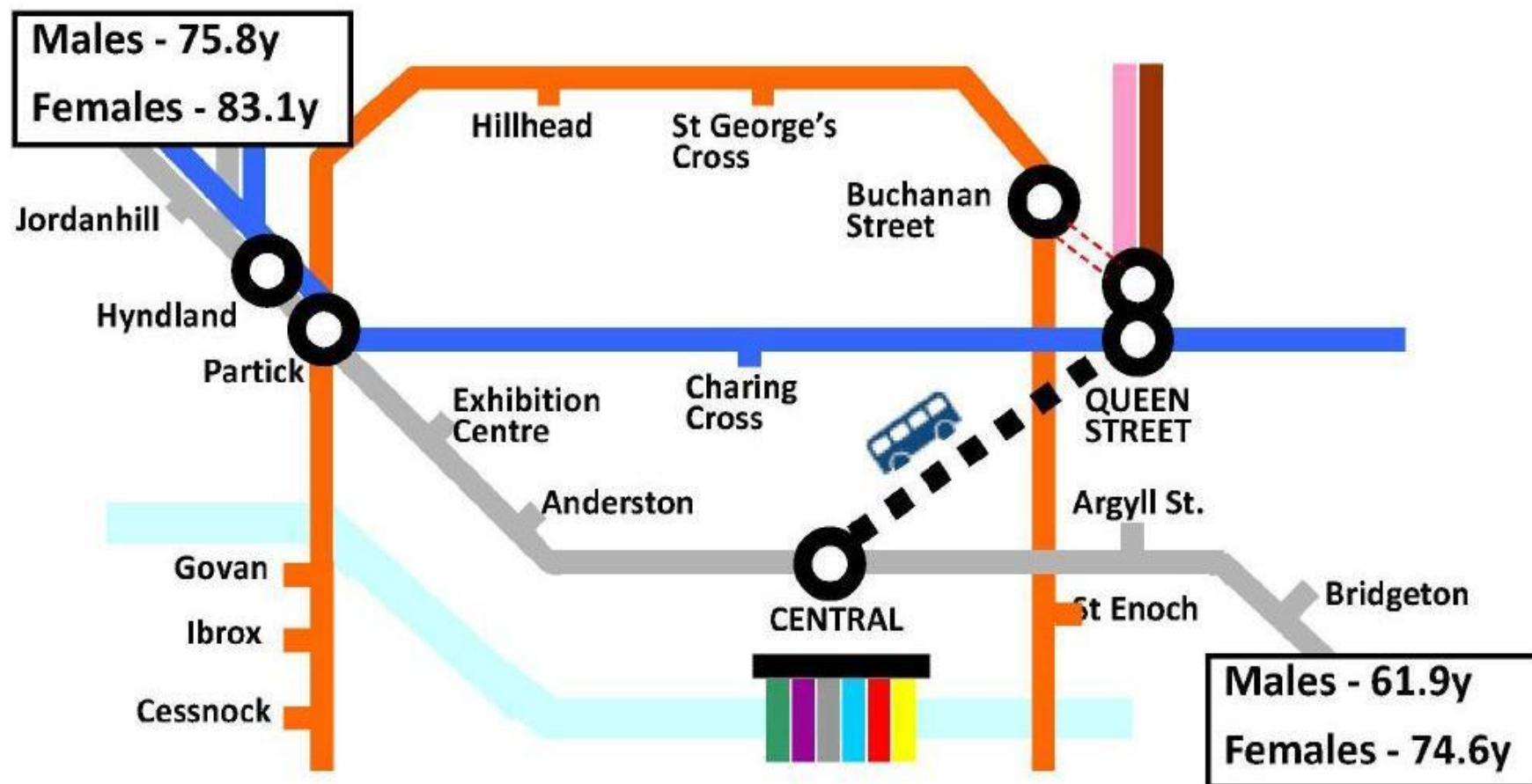
Our Context



- 5 million people
- £13 billion
- 3 Regions
- 14 Health Boards
- 8 Support Boards
- Health and social care integration since April 2016



Each stop on the Argyll line travelling East represents a drop of 1.7 years in male life expectancy



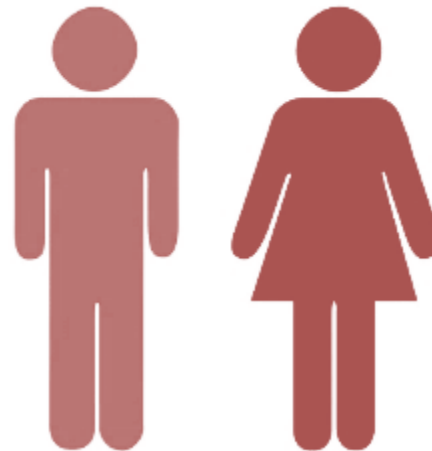
Life expectancy data refers to 2001-5 and was extracted from the GCPH community health and well-being profiles. Adapted from the SPT travel map by Gerry McCartney.

CANCER MORTALITY

IS

76%

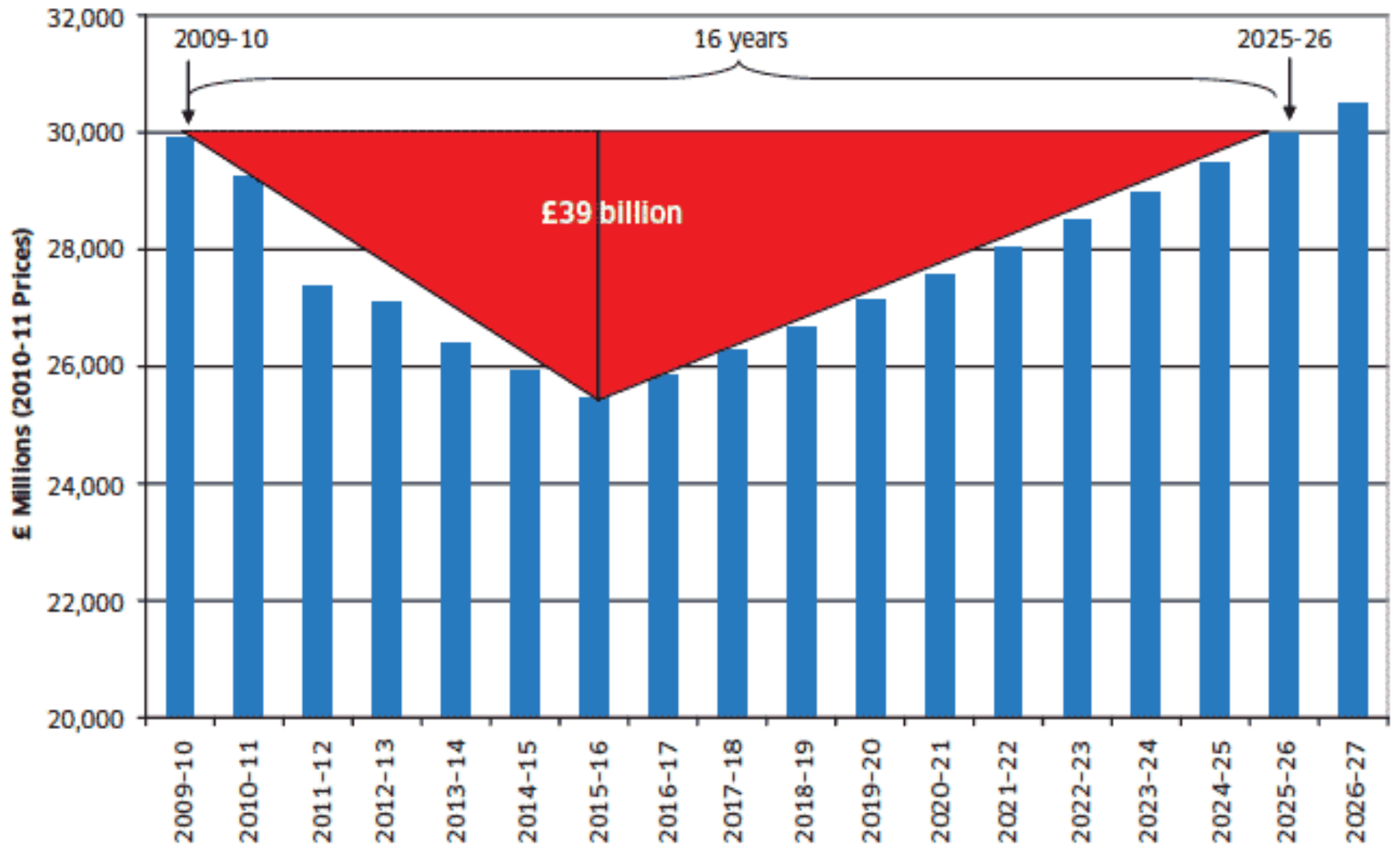
**HIGHER
FOR
THOSE**



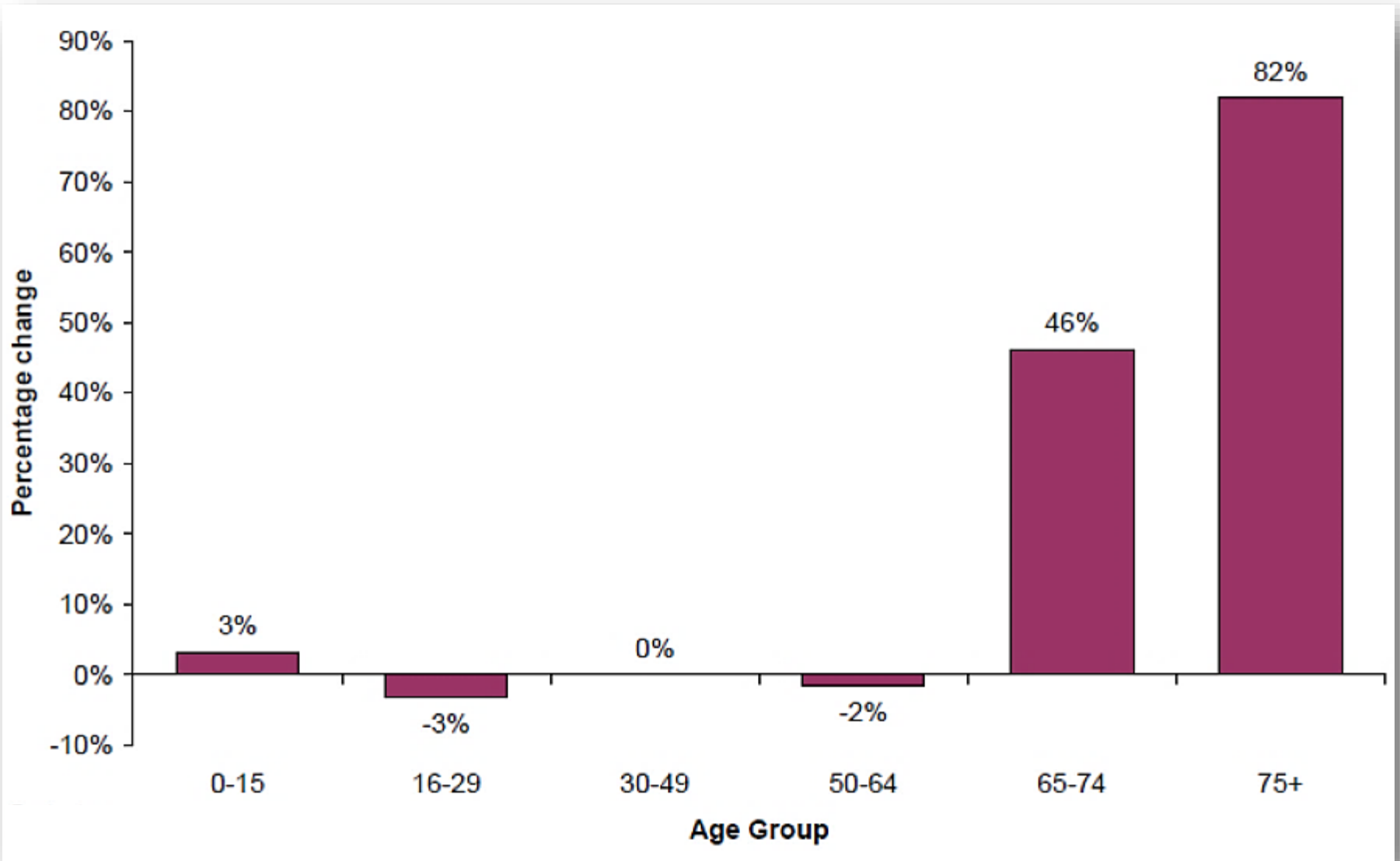
IN DEPRIVED AREAS

The 'nae' money slide

(Fall in Government expenditure)



Projected % change in age structure of Scotland's population: 2010-2035





**ROUGH
ROAD
AHEAD**

A blue and white flag, possibly a racing flag, is shown waving against a clear blue sky. The flag features a white diagonal stripe running from the top-left to the bottom-right. The text "Our Approach" is overlaid in the center of the image in a large, bold, black font.

Our Approach



Aims:

To deliver the **highest quality healthcare** services to the people of Scotland

For NHSScotland to be recognised as **world-leading** in the quality of healthcare it provides



“By what method?...
only the method
counts”

W Edwards Deming

The Typical Approach To Change...

Conference Room

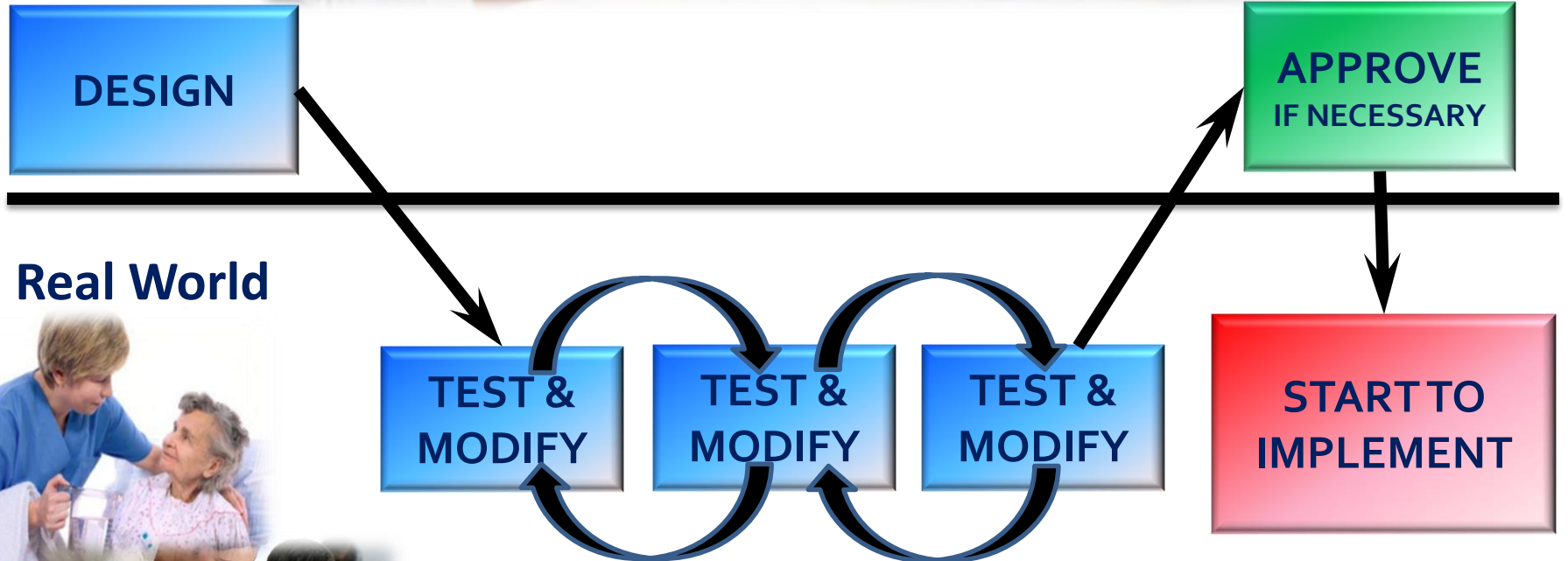


Real World



The Quality Improvement Approach

Conference Room



Real World





**Building
our capability**

**It doesn't matter how many
resources you have...**



**If you don't know how to use
them, it will never be enough.**

Improvement Capacity Building: Scotland's Approach

Advanced Knowledge ← Introductory Knowledge → Advanced Knowledge

Improvement Science

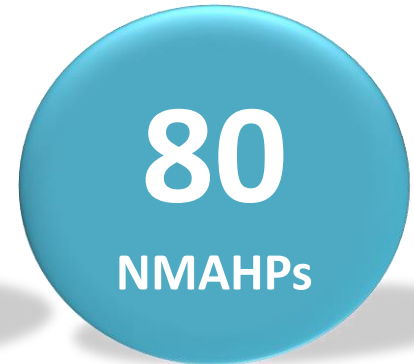
Leadership for Improvement

Scottish Improvement Leader (ScIL)

Quality Improvement Fellowship

Improvement Collaboratives

Scottish Quality & Safety Fellowship Programme

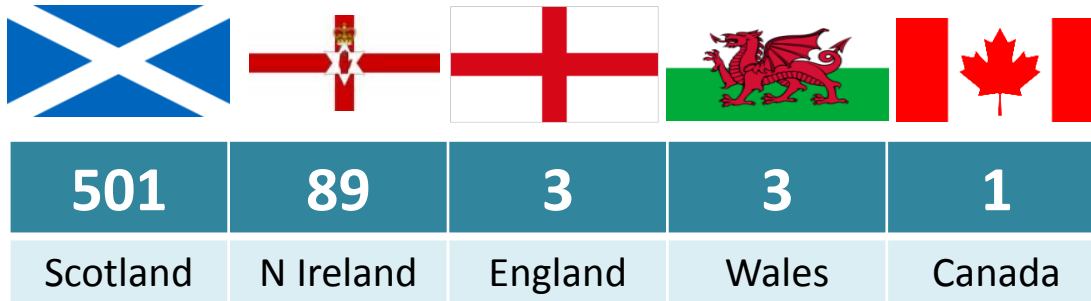


							
161	40	14	18	19	1	1	1
Scotland	N Ireland	Ireland	Denmark	Norway	England	Wales	Canada

Scottish Improvement Leaders Programme (ScIL)

595

Scottish
Improvement
Leaders



A blue flag with a white saltire (X-shape) waving against a clear blue sky. The word "Results" is written in large, bold, black letters across the center of the flag.

Results



2008-2018

Ten years of
improving safety



Acute
Adult

Maternity
and Children

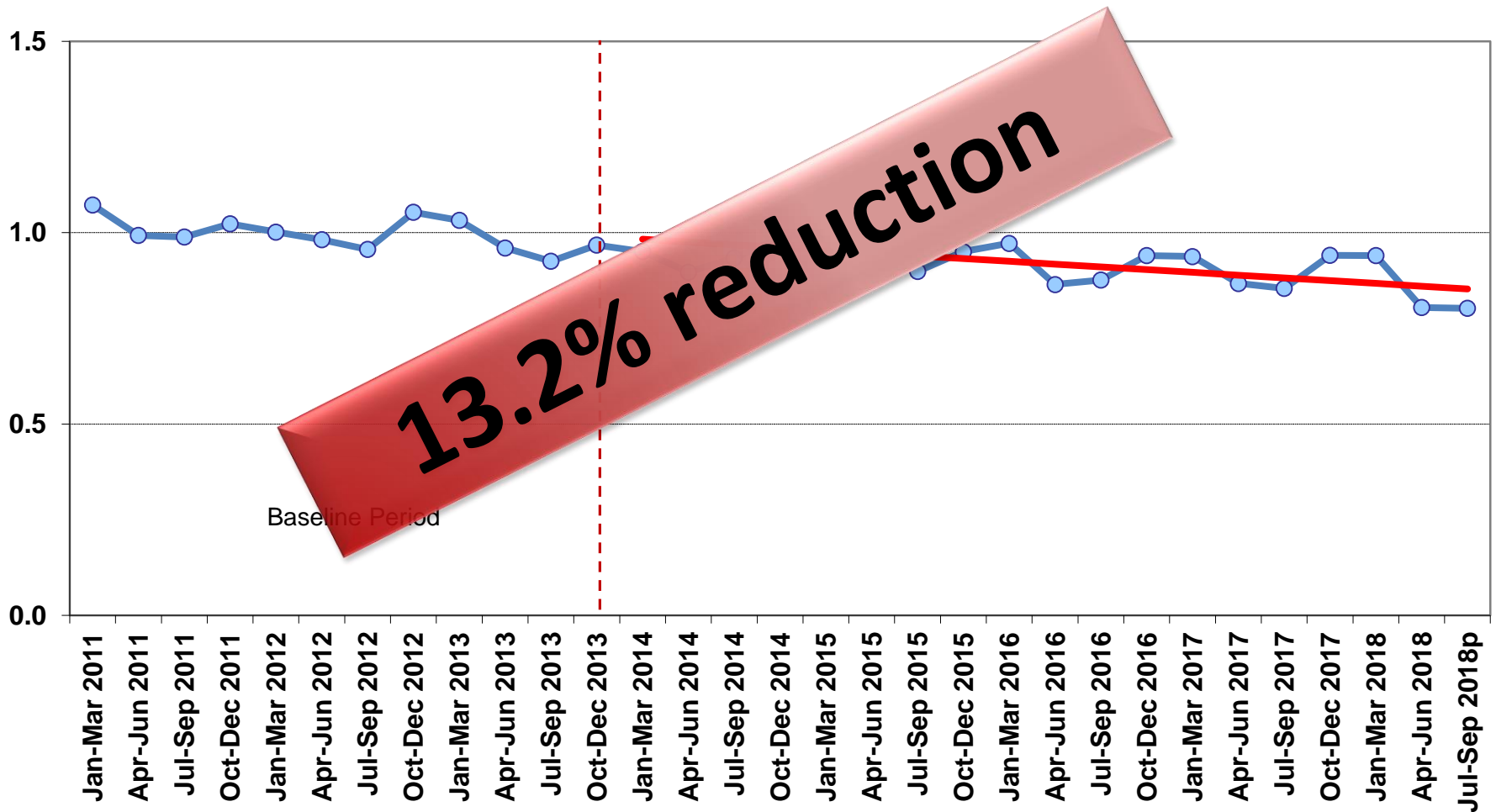


Mental
Health

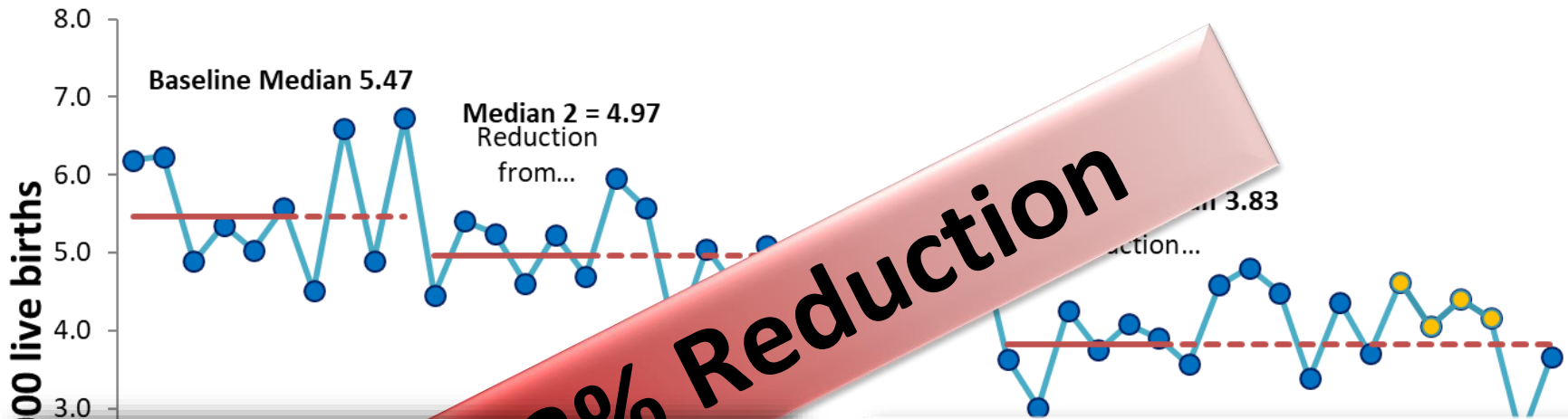
Primary
Care



Hospital Standardised Mortality Ratio January 2014 – September 2018



Scottish Stillbirth Rate (per 1000 births) 1991 - 2017



Children and
Young People
Improvement
Collaborative

2013 01



The Scottish Improvement Journey

