

Virtual Care Knowledge Exchange Webinar Series: Call for Panelists

Do you have experience offering primary care, chronic disease management or wellness programs and services virtually using videoconference platforms or asynchronous¹ technologies? Do you have an interest in talking about the benefits to you, your patients, and your practice, sharing your challenges and successes, and helping to spread quality care? If so, we invite you to be a panelist during an upcoming Primary Health Care Virtual Care Knowledge Exchange Webinar Series.

Knowledge Exchange: an approach to sharing knowledge that is acquired through work experiences, successes and challenges; it is essential to achieve continual learning from experience and apply that learning to improve our work

We are seeking panelists to share experiences that:

- Demonstrates benefits of virtual care to providers, patients, and practice
- Highlights challenges to transitioning to virtual care videoconference platforms used in Primary Health Care, such as Zoom for Healthcare, Medeo, Health Myself, Telus Virtual Visit etc, and how these challenges were overcome
- Conveys knowledge and experience about providing patient-centered primary health care in a virtual setting
- Demonstrates the use of a virtual care videoconference or asynchronous technology in practice, including individual or group encounters for a variety of clinical and/or wellness care needs
- Presents information or outcome data derived from efforts to improve virtual care through a quality improvement lens
- Highlights opportunities for innovation in primary health care using technology

Your Commitment:

- Work with the PHC Practice Support Team to develop a 15 minute presentation to share your virtual care experience, with or without visual aids (e.g. PowerPoint), to align with the webinar objectives
- Participate in a 1.5 hour webinar with other primary health care panelists, presenting for 15 minutes and responding to any questions during a moderated Q&A
- If desired, support the development of a case vignette about your experience to be shared with primary health care providers after the webinar

Interested? Connect with your Health Services Manager/Lead or other Primary Health Care leader, or email PHCPracticeSupport@nshealth.ca.

¹Asynchronous virtual care: exchange or sharing of health information that is not dependent on provider and patient interacting at the same point in time, such as secure messaging / email or health monitoring devices

About the Knowledge Exchange Webinar Series:

Aim: The webinar series aims to increase readiness of providers to transition to or use virtual care technologies in their practice, support practice change / improvement, increase awareness of key resources for support, and create connections between providers.

Audience: Primary health care providers, teams and leaders in all practice settings, along all stages of virtual care readiness and experience from pre-contemplative to beginner to those with intermediate experience.

Format: 3-part series, with Webinar 2 separated by practice setting. Dates / times to be confirmed in early 2021 partly based on panelist availability.

Webinar 1 Making the Leap to Virtual Care: Moving Beyond the Telephone	Webinar 2a/b Getting Started with Virtual Care		Webinar 3 Beyond the Basics: Enhancing Virtual Care
Learning Objectives: <ul style="list-style-type: none"> • Describe what virtual care is and how it is being utilized within Primary Health Care in NS • Understand what virtual care options are available for NS PHC providers and its impacts on patients and providers • Increase comfort and confidence in adopting virtual care technologies through implementation examples • Increase awareness of resources / supports available to transition to virtual care technologies 	Learning Objectives: <ul style="list-style-type: none"> • Understand the requirements and workflows to provide virtual primary care via 1:1 and group visits • Gain competencies to get started with using the virtual care technologies available, including patient communication • Increase awareness of resources / supports available to get started with virtual care 		Learning Objectives: <ul style="list-style-type: none"> • Increase familiarity with advanced and innovative uses of virtual technologies to provide care, including asynchronous care • Increase understanding of how to improve virtual care through a quality improvement lens • Increase awareness of resources / supports available to improve virtual care
Session for Family Practice and PHC Chronic Disease Management / Wellness Teams: Date/Time: January 27, 8:00 – 9:30 am	Session for PHC Chronic Disease Management / Wellness Teams: Date/Time February 10, 8:00 – 9:30 am	Session for Family Practice: Date/Time February 24, 8:00 – 9:30 am	Session for Family Practice and PHC Chronic Disease Management / Wellness Teams: Date/Time March 10, 8:00 – 9:30 am