

# Skin and Wound Reporting

## PointClickCare

# Pressure Injuries

- Addressing the issue of pressure injuries has been a priority at Whitehills Long Term Care Centre.
- A new Skin & Wound care policy was developed that identifies all interdisciplinary team members as having an important role in wound management.
- CCA's were identified as one of the most important team members in the prevention of pressure injuries therefore extensive education was provided to our front line workers.
- By implementing PointClickCare Skin & Wound program, it has made the work easier than ever before.

# PointClickCare

- Before using PointClickCare, wound care was a lengthy process. Measurements of wounds were taken by hand, an average of three different measurements & tracking the progress of wound healing was done by paper.
- Sometimes measurements & documentation did not align with co-worker's measurements or documentation which meant time investigating why.
- Studies have determined that manual measurements may result in error rates of 8-11% compared to 5% with the PCC Skin & Wound program.

What if wound measurements were as easy as taking a photo?

With PointClickCare Skin & Wound program, it is!

# PointClickCare

- Using the skin & wound module, irregular margins and islands of healing are taken into account which is not possible using paper rulers.
- Using this program provides us with proof that measurements were taken, are accurate and consistent with a documented series of photos providing a view into the evolution of the wound.
- Staff can easily and quickly complete resident assessments at the bedside on the iphone which is immediately uploaded to the resident's chart. This is convenient for the multitasking nurse on the move to complete.

(VH241)

Status: Current Location  
 Gender: DOB  
 Physician

Edit Print

Current Vitals			
BP: 146/93 mmHg 8/2/2019 16:26	Temp: 37 °C 8/2/2019 16:26	Pulse: 94 bpm 8/2/2019 16:26	Weight: 52.7 Kg 10/8/2019 14:28
Resp: 20 Breaths/min 8/2/2019 16:26	BS: 6.9 mmol/L 6/9/2019 13:00	O2: 95 % 8/2/2019 16:26	Pain: 0 5/18/2019 05:43

Allergies: Codeine, Framipexola, MSG

Code Status: LIMITED THERAPEUTIC CARE-Resident remains at White Hills Long Term Care Centre and receives: Comfort Care as noted Administration of antibiotics No cardiopulmonary resuscitation (CPR) DNR Medical Examiners Case

### Assessments

Braden

**14**

2 months ago



### Wounds



**#10 - Abrasion**  
 Left Knee  
 Status Improving - 8 days old  
 Last Assessed On: Oct 22, 2019

% Closure

**65**



**#9 - Pressure - Stage 3**  
 Sacrum  
 Status Stalled - 2 months old

% Closure

**-157**

### History

- Updated Wound Assessment 20 hours ago
- Updated Wound Assessment ? 20 hours ago
- Updated Wound Assessment ? 20 hours ago
- Updated Wound Assessment ? 20 hours ago
- Updated Wound Assessment ? 3 days ago

Cancel

Undo Redo

Done

### Area



Trace



Refine



Erase



Closed

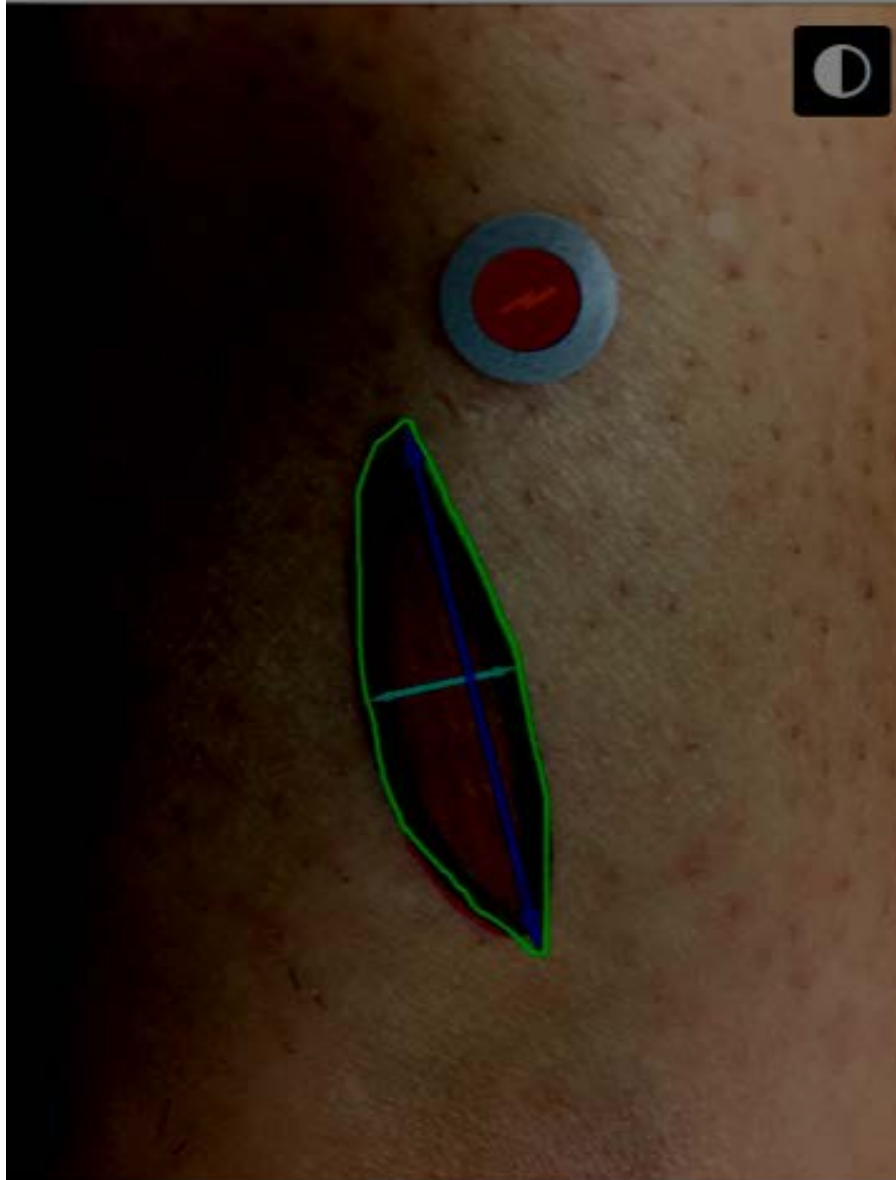


Clear

Retake

Measure

Save



Area



Length



Depth



Undermining



Tunneling



Done

Undiagnosed  
Tap to edit description

RE-EVAL



## Treatment

Dressing appearance >

Cleansing Solution >

Debridement >

Primary Dressing >

Secondary Dressing >

Modalities >

Additional Care >

Cancel

Undo

Redo

Save

## Characteristics



### Periwound

Edges >

Surrounding Tissue >

Induration >

Edema >

Change in Temperature (D...

Periwound Temperature >

Cancel

Undo

Redo

Done

## Characteristics



### Exudate

Amount



Type



Odor after Cleansing



Cancel

Undo

Redo

Done

## Characteristics



### Wound Bed

Epithelial

Granulation

Slough

Eschar

Evidence of Infection >

Other >

Cancel

Undo Redo

Done

## Characteristics



## Pain

**Cognitively Impaired**

**Pain**



**Pain Frequency**



**Notes on Pain**

Cancel

Undo

Redo

Done

# Before using PCC

- Unwrapping the wound for visiting family members who wanted to see the injury or for physicians during rounds was not always conducive to wound healing.
- The constant unwrapping & wrapping of the wound meant that more supplies were being used, was costly and wound healing was being delayed because of the repeated exposure.

# Sharing of Information

- Before PCC skin & wound program was implemented, the sharing of information with team members outside of the facility meant a series of phone calls, voicemail and lengthy conversations
- Care team members would need to drive to the facility to see the wound if needed
- Physician's can now access the program from home or another location to see the photos
- Residents and family members are engaged with the care team

# Benefits of using PCC

- The Skin & Wound app facilitates best practices in documenting wounds, which will help to improve care delivery, mitigate risk, increase operational efficiency, increase collaboration between team members, and improves resident engagement.
- Team meets weekly to discuss all wounds



# Benefits of using PCC

- PointClickCare mobile skin and wound program saves time.
- Uses iphone to take accurate measurements and easily records all the information which means no more paper!
- Is secure.
- Has no information stored on the device.
- Easily and consistently measures wounds.
- Can easily see how the wound healing is trending
- No more inconsistent measurements
- Wound care being monitored more closely by all team members

Skin & Wound Reporting Dashboard

Clinical Dashboard Skin & Wound

**Filter** Save

- My Saved Filters >
- Wound Types >
- Acquired >
- Locations >

Wounds

Risk

Survey

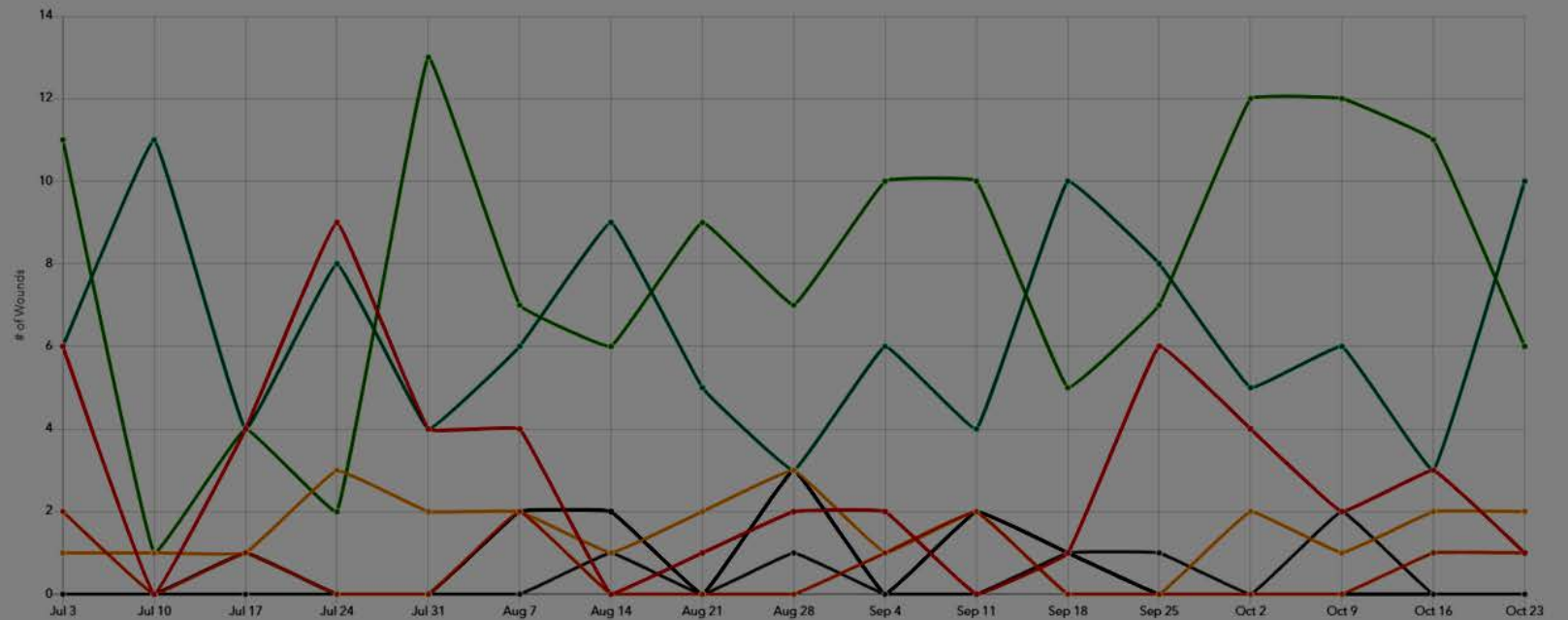
Population

Wound Status

Wounds Locations October 23, 2019

Wounds - October 23rd 2019

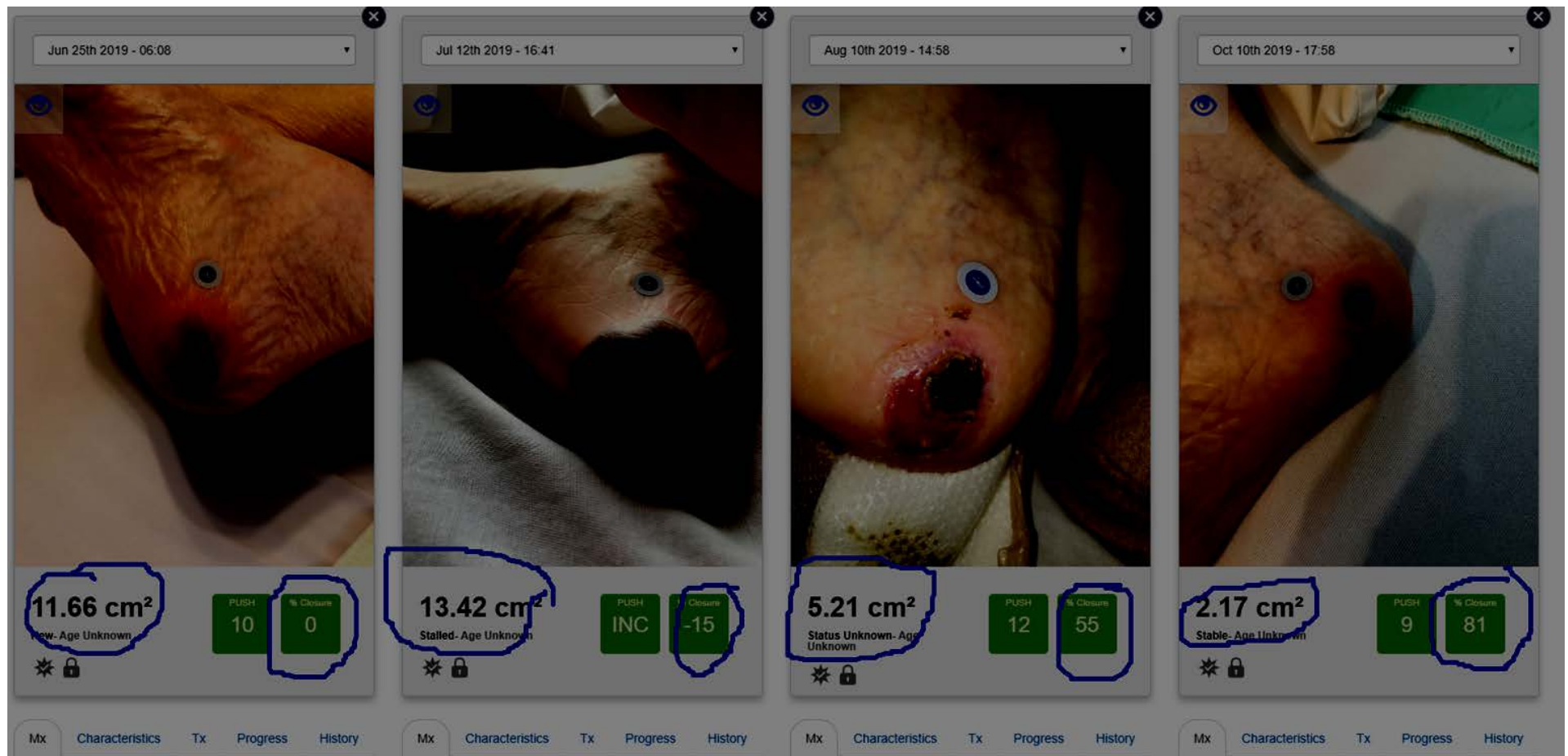
New Deteriorating Stalled Stable Improving Monitoring Status Unknown



# Benefits of using PCC

- Now that the Skin & Wound program has been implemented, showing family members & physician's the wound is easy.
- Within minutes, a series of wound photos can be viewed to show the progress of wound healing, all without disturbing the resident.
- Wound meetings are held weekly and photos are shared with team members who are directly involved in wound healing (OT, Dietitian, Nurse Manager's & Nursing staff).

# Comparing Wound Over Time



# Benefits of using PCC

- Wounds are not being disturbed as frequently during rounds.
- No more paper flowsheets!
- Chart note generated from taking the photo and completing the wound documentation from the program.

Date: Oct 23, 2019  
Time: 12:21:03 AT  
User: sylvia.langille

White Hills LTC  
Progress Notes

Facility # null

Client Name	Location:	Admission Date:
Health Card Number	Gender	Date of Birth
Physician	Pharmacy:	
Allergies: Codeine, Pramipexole, MSG		
Diagnoses		

Effective Date: 10/22/2019 14:32  
Type: Skin & Wound Evaluation Note V6.0

**Note Text:** Location: Sacrum  
Type: Pressure  
Progress: stalled  
Goal of care: slow to heal

Current measurements are as follows: AREA 10.2 cm<sup>2</sup>, LENGTH 3.0 cm, WIDTH 5.0 cm, DEPTH Not Applicable, UNDERMINING Not Applicable, TUNNELLING Not Applicable.

Lightserous exudate present. Faint odour present after cleansing.

No pain noted to site. .

Notifications:

Transcriber Nursing - Licensed Practial Nurse Signature: \_\_\_\_\_

Effective Date: 10/22/2019 14:27  
Type: Skin & Wound Evaluation Note V6.0

**Note Text:** Location: Right Heel  
Type: Pressure  
Progress: stable  
Goal of care: slow to heal

Current measurements are as follows: AREA 0.6 cm<sup>2</sup>, LENGTH 0.9 cm, WIDTH 1.0 cm, DEPTH Not Applicable, UNDERMINING Not Applicable, TUNNELLING Not Applicable.

Lightserous exudate present. Faint odour present after cleansing.

No pain noted to site. .

Date: Oct 23, 2019  
Time: 12:21:03 AT  
User: sylvia.langille

White Hills LTC  
Progress Notes

Facility # null

# Summary

- In order to strive toward being wound champions, we need all the puzzle pieces to fit together.
- How do we do this?
- Providing team members with the proper tools

- Education. All RN's/LPN's were sent to outside wound education ie: Wounds Canada, NSHA 2 day course.
- Investing in the PCC Skin & Wound program
- Weekly wound team meetings
- Revamping our wound care policy
- Extending the wound care education to our front line workers (CCA's).
- Currently all FT and PT CCA's have been trained and we are working on educating our casual staff.