Supporting You and Your Practice:
Enhancing Access to Primary Health Care Workshop Series

To support primary care providers and teams, Nova Scotia Health Primary Health Care is offering an interactive virtual workshop series to support the practical application of access and efficiency concepts and strategies highlighted during the summer Webinar Series. This Workshop Series is intended for primary health care providers and teams, as well as staff and leadership supporting providers and teams.

Participants will be expected to actively participate by:

- Engaging in independent work to apply concepts to a practice scenario
- Engaging in interactive group activities, such as quizzes, polling and subsequent reflection
- Asking questions and engaging in group discussions about the applicability of concepts and strategies into their practice

The purpose of the workshop series is to apply learning to practice. We encourage those interested in attending to review the Advanced Access and Efficiency Workbook (pdf download) prior to participating in the workshop series to ensure a foundational understanding of access and efficiency concepts. Additional resources, such as recordings of the Enhancing Access to Primary Health Care webinar series and measurement tools, can be found by visiting PHCQuality.ca.

*This **Group Learning** program has been certified by the College of Family Physicians of Canada and the Nova Scotia Chapter for up to 4 Mainpro+ credits.*

Workshop 1: Assess your practice to optimize scheduling and office efficiency	Workshop 2: Improving office efficiency	Workshop 3: Strategies to enhance scheduling	Workshop 4: QI approach for enhancing access
Learning objectives: 1. Better understand how to track Supply and Demand 2. Understand the how to calculate Third Next Available Appointment 3. Apply measurements to reduce backlog	*Learning objectives:* 1. Better understand how to measure efficiency by calculating patient Cycle Time 2. Apply techniques to reduce clinical inefficiency in practice	*Learning objectives:* 1. Learn key strategies that will help to keep practice in balance and reduce wait times for patients 2. Understand what measures can be taken to improve efficiency and work flows in the clinic 3. Have the ability to begin implementing strategies of choice and know what to measure to determine success	*Learning objectives:* 1. Apply a quality improvement approach to improving efficiency in clinical practice 2. Learn techniques for sustaining backlog reduction
Thursday, October 8, 2020 8:00 – 9:00 am Register	Thursday, October 22, 2020 8:00 – 9:00 am Register	Thursday, November 5, 2020 8:00 – 9:00 am Register	Thursday, November 19, 2020 8:00 – 9:00 am Register

Registration is required for each workshop. Please direct any questions to the Primary Heath Care leadership team or email PHCPracticeSupport@nshealth.ca.