

## Continuing Care Providers Survey

We value your advice and feedback about how we can continue to improve communications with you during the pandemic. Specifically, we are looking for your input on the weekly NSHA/DHW sector calls and whether these continue to be of value to you, and if we should consider changes (ie. discontinue, change frequency or make improvements). Please take a few minutes to complete this survey. We will share the results on next week's calls.

1. I am a leader in a
  - a. home care agency
  - b. nursing home
  - c. equipment vendor
  - d. residential care facility
  - e. other: \_\_\_\_\_
  
2. I am in
  - a. Western zone
  - b. Northern zone
  - c. Eastern zone
  - d. Central zone
  
3. During the pandemic I have participated in the weekly update calls
  - a. every week
  - b. most weeks
  - c. some weeks
  - d. a few weeks
  - e. have not attended
  
4. What I find most valuable about the calls (check all that apply)
  - a. Public health update
  - b. DHW update
  - c. NSHA update
  - d. Chance to ask questions
  - e. Chance to hear from different programs/services in the health system (lab and pathology, geriatric medicine, family practice, acute care)
  - f. Chance to hear from other providers
  - g. Other: \_\_\_\_\_
  
5. What I find the least valuable about the NSHA update calls are (check all that apply)
  - a. Public health update
  - b. DHW update
  - c. NSHA update
  - d. Chance to ask questions
  - e. Chance to hear from other providers
  - f. Chance to hear from different programs/services in the health system (lab and pathology, geriatric medicine, family practice, acute care)
  - g. Other: \_\_\_\_\_

6. Frequency: Moving forward, I would like to see
  - a. weekly calls
  - b. 2 calls per month
  - c. 1 call per month
  - d. Other: \_\_\_\_\_
  
7. We welcome any other feedback and advice you can provide on how we can improve communications with you during the pandemic period. Please provide any additional comments in the box below.

Thank you.