

2019 Spring Forum DHW Update

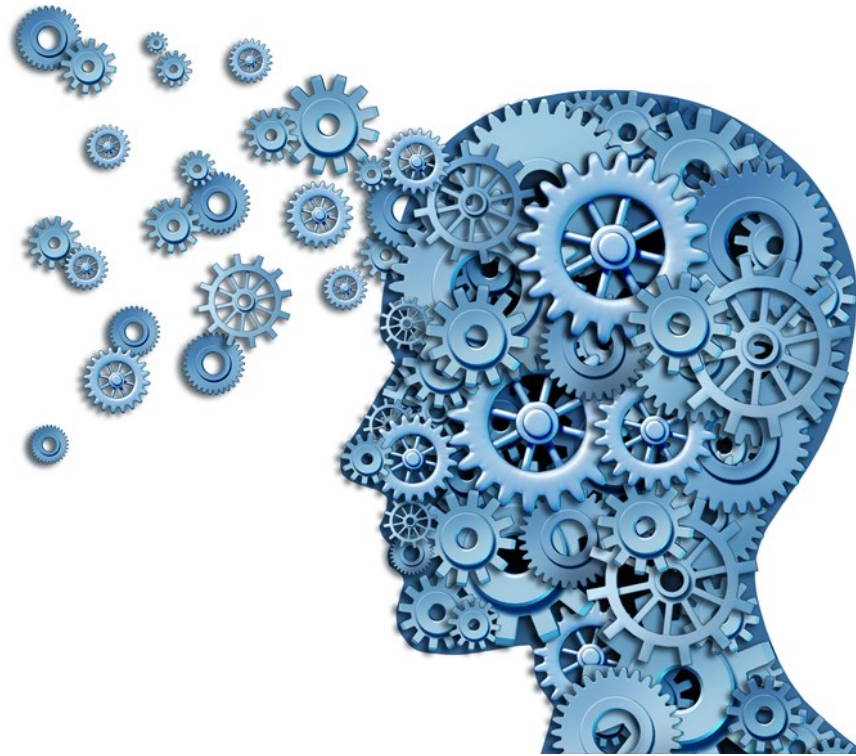
Continuing Care
Department of Health and Wellness



Agenda

- The Vision for Continuing Care
 - Strategic Action Plan
- Long-Term Care Expert Panel Recommendations
 - Client Support Workers
 - Staffing Models
 - interRAI-LTC
 - Sector Pride
- Pressure Injury Initiative
 - Reporting
 - Consultants
 - Mattress update
- Workplace Safety Initiative

A Vision for Continuing Care



Strategic Action Plan: Blueprint

Building a Blueprint for Continuing Care services requires that we think broadly about how to serve our clients across the continuum of care.

- What is it that enables clients to remain in their homes?
- Where are the gaps from the perspective of the client and the service providers?
- What are the intersects between Home and Community and Residential-Based Care?

The Blueprint will detail the steps we take to build a system that we want in the future



Long-Term Care Expert Panel





Recommendation: Hire LTC Assistants

- Recommendation to hire **temporary** LTC Assistants to support the work of the care staff within DHW's licensed and funded nursing homes.
- Centre on Aging engaged by DHW to compile jurisdictional and best-practice information.
- DHW has done some preliminary work to develop a job description for this position.

Recommendation: Hire LTC Assistants

- Purpose:

- Responsible for providing assistance to care units with daily routines and to residents/clients for activities of daily living;
- Does not include provision of personal care to the residents/clients;

- Key Responsibilities:

- Performs light housekeeping duties;
- Assist with feeding residents/clients and maintenance of the dining space;
- Assist/support residents/clients in exercise and recreation programming;
- Meaningful engagement with residents/clients;
- Escorting residents/clients

Recommendation: Hire LTC Assistants

- We want to hear your thoughts!
 - How do you envision Client Support Workers contributing to the work in your facility/agency?
 - Have we missed key responsibilities?
 - What is the best ratio?
 - Barriers to implementation?
 - Reporting structure?
- Next steps:
 - Work with the Centre on Aging to finalize proposal
 - Government approval of proposed direction



Recommendation: Build Sector Pride

First Phase:

- Promotion of CCA as a career.
- Advertisements will run in summer 2019 to attract students for fall curriculum

Second Phase:

- Build sector pride and positivity
- Looking into paid marketing campaign to highlight the exceptional work taking place in the sector
- Format/focus is not yet known



Recommendation: interRAI-LTCF

Purpose - Implement the interRAI-LTCF standardized clinical assessment instrument in all facilities across the Province with benefits to Residents, the LTC Sector, and NSHA and DHW

Project Activity:

- Conducted Requirements workshops and documented requirements
- Drafting Request for Proposals for the interRAI-LTCF instrument solution



Recommendation: interRAI-LTCF

Project Activity cont'd:

- Review and analysis of:
 - Impact of the implementation on the sector's operations
 - Implementation approach
 - Options to integrate with facilities currently using interRAI-LTCF
- Ongoing engagement
 - Regular project updates
 - Information gathering to support project activities
 - Sector participation in Project Working Groups



Pressure Injury Initiative



Pressure Injury Initiative Updates

2018/19 Year in Review

- Wound care education: 7 full day sessions completed
- Improved Access to Equipment:
 - Specialized mattresses and cushions (ongoing)
 - Specialized Equipment Program guidelines update
 - Equipment approval decision tree (NSHA)
- New product list (Jan 2019)
- Provincial Wound Management Policy
- Revised reporting process
 - Monthly survey
 - Public Reporting

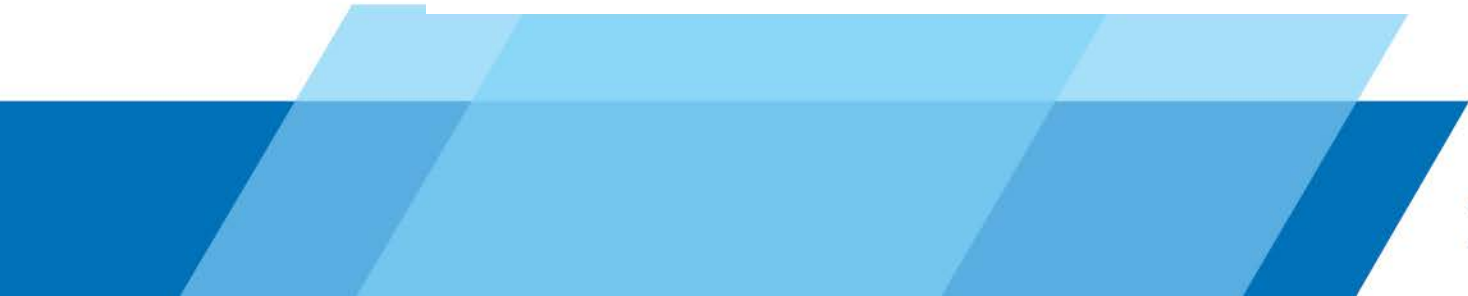


Pressure Injury Initiative: Next steps

- Development of accountability mechanisms to support quality improvement and best practice in wound prevention and management
- Wound Management Initiative 2019
 - Impact of system performance on quality of care, quality of life and sustainability
 - Team of 3 Consultants representing the sector working with DHW to advance this work
 - Broad sector approach – address needs of both LTC and Home Care
 - Review of the current sourcing of wound care supplies



Workplace Safety Initiative





Workplace Safety Action Plan

Recap:

- Challenges faced by all within Continuing Care sector
 - Increasing demand / a need to constrain costs
 - Difficulties in recruitment / retention
 - Staff absence
- To develop a five-year Workplace Safety Action Plan for Nova Scotia's Health and Community Services Sectors with focus on publicly-funded home care, long-term care and community services.
- Collaboration among: Government departments (DHW, DCS, DLAE), employers, care providers, academic and professionals associations, WCB, Labour

Workplace Safety Action Plan

Year 1 (2018/19):

- Leadership training for Managers and Supervisors delivered to over 500 leaders across 90 organizations.
- 3200 (approx. 20%) of front-line sector staff have completed the Safe Handling & Mobility PACE Training

Workplace Safety Initiative

Year 2 (2019/20):

- Developing Safety Leadership Strategies for CEOs & Boards of Directors
- Developing Provincially standardized programs for:
 - Provincial Workplace Violence Prevention Program
 - Provincial Risk Assessment Framework
 - Safety Leadership Development Strategy
 - Equipment and Lift Inventory and Loan Program
 - Provincial Safe Handling and Mobility Program