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INFORMING KEY STAKEHOLDERS ABOUT TOPICS OF SPECIAL INTEREST

## Our mobile app is here!

Take us with you! You have our card in your wallet—now you can take us with you on your smartphone, too. Our new mobile app ensures you have fast and reliable access to your benefit information – anytime, anywhere.

Our mobile app gives you access to all of your benefit information at your fingertips and services to make accessing those benefits easier.

### Top five uses for the app:

- **My Member Card** – an electronic version of your ID card displays before you even login to the app. Simply show this electronic version to your health professional as proof of coverage—no more digging in your wallet.
- **My Coverage** – Not sure which services and products you're covered for? Now you can search your coverage to find out which are eligible benefits. You can even search by prescription drug name.
- **My Claims** – Look up past claims you've submitted and family claims history in one convenient location.
- **Submit a Claim** – Filing a claim has never been quicker or easier. Submit your claims through the app and have your reimbursement deposited directly to your bank account.
- **Find a Health Professional** – Using GPS navigation, find a health professional near you – whether you're close to home or travelling. Once you've found your health professional, you can save their details to your favourites and add them to your contacts list.

You can find the Medavie Blue Cross mobile app in the Apple App store, the Android Google Play store and BlackBerry World. And please enjoy our [video](#) highlighting the features of the new app.

**No smartphone?** No problem. You still have lots of options to submit your claims – both electronic and paper-based.

- **Provider Online Billing** – if they're registered for online billing, have your provider submit your claim for you. Provider online claims is still the easiest way to submit claims and save out-of-pocket expenses.
- **eClaims** – We're now accepting electronic claims through our new eClaims system. eClaims is easy to use – if you can take a digital photo, you can submit your health and dental claims through the [secure member site](#). Visit [www.medavie.bluecross.ca](http://www.medavie.bluecross.ca) – select 'Plan Members' in the upper right-hand corner and login to the secure member site. When there, click 'Submit a Claim' and follow the instructions.
- **Quick Pay®** – visit one of our eight Quick Pay locations
- **Through the mail**

### Make sure you're ready to use the app

Want to make sure you're ready to use all the functionality of the mobile app? Register on the secure member site at [bluecross.ca/MemberWeb](http://bluecross.ca/MemberWeb) and sign up for direct deposit to be able to submit your claims.

Our new mobile app and eClaims are just the first steps on our digital journey – you'll see many updates and changes in the coming months. Take a look at [medavie.bluecross.ca/app](http://medavie.bluecross.ca/app) for more details on mobile and eClaims, or call us at 1-855-811-5656 if you have any questions.