## Manager Team Intervention

Resources -Tool - Skill	Source	Purpose/reason someone would access	How to access	Cost
Conflict Resolution Services	Wellness and Respectful Workplace	<ul> <li>-Consultation and strategy development re: conflict</li> <li>- Individual &amp; group conflict coaching</li> <li>- Facilitated conversations, i.e., mediation</li> <li>- Education sessions re: conflict and related communication skills</li> </ul>	Holly Dempsey, Conflict Transformation Coordinator Tel: (902) 473- 2417 <u>holly.dempsey@cdha.nshealth.ca</u>	CDHA resource - none
Respectful Workplace	Wellness and Respectful Workplace		Bonnie Conrad, Workplace Health & Development Consultant Tel: (902) 473-3743 Bonnie.conrad@cdha.nshealth.ca	CDHA resource - none
Practice Development Coaching (clinical)	Professional Practice – Public Site Professional Practice – Intranet	Supporting leaders with instituting practice changes	Professional Practice Leaders Tel: (902) 473-4766	CDHA resource - none

January 17, 2013