

I suspect my  
patient has cancer  
— now what?

# New Patient Referral Process - Cape Breton Cancer Centre

Web: [www.cdha.nshealth.ca/cancer-referrals](http://www.cdha.nshealth.ca/cancer-referrals)

The Cape Breton Cancer Centre is testing a new patient referral process to make it easier for family doctors, other primary care providers and other referring providers to:

- Refer patients.
- Ensure patients understand the referral process.
- Ensure referrals are processed in a timely manner.
- Avoid the chance of a referral being missed.

**The new process includes:**

- A guide for doctors, other primary care providers and other referring providers on what to do if they suspect a cancer diagnosis.
- A new referral form.
- Central referral fax number (902-567-3284).
- A notification fax to your office to indicate the referral has been received.
- A toll-free patient referral information line (1-844-905-0281).
- Current information and referral forms available on this site [www.cdha.nshealth.ca/cancer-referrals](http://www.cdha.nshealth.ca/cancer-referrals)

**What we need from you:**

1. Completed Cape Breton Cancer Centre Referral form available at [www.cdha.nshealth.ca/cancer-referrals](http://www.cdha.nshealth.ca/cancer-referrals)
2. All diagnostic reports that support/confirm the diagnosis.
3. If confirmation of diagnosis is not complete, identification of tests/work up that have been ordered, including the date ordered to enable the Cancer Centre to follow up.
4. Attach a referral letter with supporting patient history, co-morbidities, other relevant information.
5. Advise your patient that the Cancer Centre will contact them with their appointment.
6. Provide your patient with a copy of the patient referral information number and guidelines for use available at the website [www.cdha.nshealth.ca/cancer-referrals](http://www.cdha.nshealth.ca/cancer-referrals)
7. Fax referral with supporting documentation to **902-567-3284**.
8. We will fax your office a confirmation letter stating receipt of referral; if you have not received confirmation within one business day please contact the Centre at **902-567-7771**.
9. We want to hear from you, please complete a short feedback survey so we can make any changes necessary to this new referral process, <https://survey.nshealth.ca/Referrals>
10. If you have any questions about the referral process, next steps or if this is an urgent referral please contact the oncologist on call at **902-567-8000**.

Please visit the website, [www.cdha.nshealth.ca/cancer-referral](http://www.cdha.nshealth.ca/cancer-referral) each time you are making a referral to ensure you have the most current referral form and information.