

SAFETY BIBLIOGRAPHY

DISCLOSURE OF UNANTICIPATED ADVERSE EVENTS

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EXECUTIVE LEADERSHIP WALKROUNDS

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PATIENT LITERACY

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Health Literacy Websites

healthliteracy@ama-assn.org

<http://www.askme3.org>

<http://www.hsl.unc.edu/Services/Guides/focusonhealthlit.cfm>

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IHI website has a starter kit under the 100K Lives Campaign at www.ihi.org

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SBAR

PDF of SBAR report courtesy of Dr. John Whittington, OSF Healthcare.

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