



# Key Facts

## Returning to normal service levels

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April 26<sup>th</sup>

\*Rebooking of postponed patient appointments (e.g. diagnostic imaging and surgeries) is being done as quickly as possible, based on patient need and clinical priorities.

### **Labs:**

- Walk-in services for Lab and Diagnostic Imaging are fully operational.
- Yesterday: Private Phlebotomy down approximately 10% (approximately 50 patients).
- Yesterday: Walk in blood collection was down approximately 40%.
- Blood collections – on average we see about 2,000 – 2,200 patients per day across all of our sites.

### **Diagnostic Imaging:**

- Walk-in services for Lab and Diagnostic Imaging are fully operational.
- We've reached approximately 40% of our patients this morning and are still calling patients. The exception will be those who require any special preparation for their appointment.
- We were able to do about 50% of yesterday's patients.
- 530 appointments were postponed in preparation for the strike.

### **Surgeries:**

- We continue to do emergency surgeries and in-patient surgeries.
- We will begin rebooking surgeries, pending ratification of the agreement.
- 30 surgeries completed yesterday.
- As of today, we have postponed approximately 560 surgeries.
- On average, we do 24 emergency cases a day – though this can vary greatly.

### **Outpatient clinics:**

- Clinic volumes were down approximately 30% – 60% across the organization yesterday.
- We are working to contact as many patients as possible to see if they could make their previously scheduled appointments.
- We expect to return to normal service levels by tomorrow.
- Number of outpatient appointments scheduled each day is 2,240.

**Inpatient beds:**

- 1,300 inpatient beds across all of Capital Health's sites.
- 172 beds remain closed pending ratification of the agreement.

**Emergency Departments:**

- Very slight increased patient visits reported for yesterday.
- All emergency departments remain open.

**Public Information:**

- Updates posted on Capital Health's website:  
<http://www.cdha.nshealth.ca/strike-planning/public>
- Capital Health toll-free 1-855-473-2700 (or locally, 473-2700)
- For health related questions, call 811 to speak to a registered nurse

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**Media Enquiries:**

**Marketing and Communications**  
**(902) 458-5376 (pager)**

*Capital Health* comprises: Addiction Prevention and Treatment Services; Capital District Mental Health Program; Centre for Clinical Research; Cobequid Community Health Centre; Community Health; Dartmouth General Hospital; East Coast Forensic Hospital; Eastern Shore Memorial Hospital; Hants Community Hospital; Integrated Continuing Care; Musquodoboit Valley Memorial Hospital; Nova Scotia Environmental Health Centre; The Nova Scotia Hospital; Public Health Services; Twin Oaks Memorial Hospital; and the QEII Health Sciences Centre.

The Capital Health District also encompasses seven volunteer **Community Health Boards** that advise Capital Health through the development of community health plans and encourage public participation in health planning. For more information, visit the Capital Health website: [www.cdha.nshealth.ca](http://www.cdha.nshealth.ca), [facebook.com/CapitalHealth](https://www.facebook.com/CapitalHealth) or [twitter.com/Capital\\_Health](https://twitter.com/Capital_Health)