



Public Information Session

Tuesday, October 25, 2011
St. Philip Neri Hall



Overview

- Background information / context
- Collaborative Emergency Centre Standards
- Musquodoboit Harbour Proposal
- Next steps





Context

- Twin Oaks Memorial Hospital Emergency Department is covered by family doctors from the community
- The number of family doctors has declined since 2007; five are participating in coverage at the emergency department (on-call system)
- The current model is not sustainable
- There is potential risk of emergency closures





Context (continued)

- The Department of Health & Wellness commissioned Dr. John Ross to review all emergency departments in NS
- Dr. Ross recommended an integration of primary care (care by family doctors) with urgent and emergency care
- The Department of Health & Wellness adopted the recommendation, and is calling this model Collaborative Emergency Centres
- The Department is inviting many rural hospitals to move to this model, including Twin Oaks Memorial Hospital






Context (continued)

- Capital Health met with the Department of Health & Wellness in late August 2011 to discuss options to prevent emergency department closures
- The Department requested that Twin Oaks Memorial Hospital complete a proposal to become a Collaborative Emergency Centre
- A proposal was submitted on Sept 30





What is a Collaborative Emergency Centre?

- A site in the community that offers primary care, urgent care, and emergency care in one location for the entire community.
- This means :
 - Everyone can access urgent and emergency care at the Collaborative Emergency Centre
 - Patients of the family doctors who work at the Collaborative Emergency Centre may sometimes have scheduled appointments there (rather than at their regular family practice location) on days that their doctor is working at the Collaborative Emergency Centre.





Collaborative Emergency Centre Standards

- The Department of Health & Wellness has defined standards for Collaborative Emergency Centres
- Access to primary care services should be enhanced through:
 - Same-day or next day medical appointments
 - Extended hours and expanded services for primary care
 - 24-7 access to emergency care
 - Ambulatory care should be provided without an appointment to patients who perceive they have an urgent medical problem
 - Multidisciplinary collaborative care teams working closely together – ideally under one roof





Proposed Collaborative Emergency Centre Model for Twin Oaks Memorial Hospital

- Hours: 24 / 7 – No Closures!
- Coverage:
 - Daytime: (8:00 am – 8:00 pm)
 - Family doctor on-call at Twin Oaks Memorial Hospital seeing emergency and urgent care patients
 - Overnight: (8:00 pm – 8:00 am)
 - Emergency: registered nurse and paramedic on site with EHS physician oversight via telephone
 - Inpatient / Nursing Home: family doctor oversight by telephone
- Tentative start date: March 1, 2012





Next Steps

- Implementation planning committee – meets weekly
- Future communication





Additional Information

- Ross Report:
<http://www.gov.ns.ca/health/emergencycarereport/docs/Dr-Ross-The-Patient-Journey-Through-Emergency-Care-in-Nova-Scotia.pdf>
- Better Care Sooner:
<http://www.gov.ns.ca/health/betterCareSooner/docs/Better-Care-Sooner-5v3.pdf>

