



Capital Health

## MEMORANDUM

*To:* Primary care physicians, nurse practitioners, nursing homes, outside clients

*From:* Dr. J.G. Heathcote, District Chief, Department of Pathology and Laboratory Medicine  
Anita Muise, District Manager, Shared Services

*Date:* May 25, 2012

*Subject:* **Central Reporting Service Change**

As part of our commitment to improve efficiency and reduce costs, the Department of Pathology and Laboratory Medicine is changing its service model in Central Reporting.

Effective **July 3, 2012** the regular hours of operation of the Central Reporting service will be reduced. The new hours of operation will be as follows:

Monday through Friday: 0730h to 2300h  
Saturday, Sunday and Holidays: 0900h to 1700h

Outside of these hours and in the event that results are needed for emergent care, calls will be redirected to available laboratory staff.

Please note that critical results will continue to be called upon verification. Urgent and routine results will continue to be faxed directly to your designated location.

Thank you for your cooperation .

If you have questions or concerns, please email [DPLMCustomerService@cdha.nshealth.ca](mailto:DPLMCustomerService@cdha.nshealth.ca).