Quick Response Program

Department of Emergency Medicine
Quick Response Program  
Department of Emergency Medicine

You are now a patient of the Quick Response Program at Capital Health. This is a home care program developed by Continuing Care, a branch of the Nova Scotia Department of Health.

Services have been put in your home for no more than 5 days to make sure you are being cared for while you are ill. This will, hopefully, mean you will not need to be admitted to hospital.

Your care coordinator works Monday to Friday 8:30 a.m.-4:30 p.m., except on holidays. The care coordinator will re-assess your need for care and will increase or decrease your home care services as your health care needs change. If you need to, you may call Continuing Care at 1-800-225-7225 between 8:30 a.m.-4:30 p.m. (every day including holidays. If you do not get better, or you feel worse with treatment in your home, contact your family doctor or return to the Emergency Department.

Reminders
Services have been arranged in your home:

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<th>Nursing services</th>
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<th>Home support services</th>
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Other care providers who will contact you:


**Important numbers:**

**Ambulance**

911

**Continuing Care**

1-800-225-7225
8:30 a.m.-4:30 p.m. daily

**Discharge planning nurse**

Halifax Infirmary Emergency Department:

902-473-4968

Dartmouth General Emergency Department:

902-460-4133
Monday to Saturday 7 a.m.-7 p.m.
Sundays 7 a.m.-3 p.m.

**Social worker**

Halifax Infirmary Emergency Department:

902-473-4475, from 9 a.m.-9 p.m.

Dartmouth General Emergency Department:

902-460-4164, from 8:30 a.m.-4:30 p.m.
Monday to Friday (excluding holidays)

**VON**

1-866-508-0563
If you have any questions, please ask.
We are here to help you.

Notes:
Looking for more health information?
Contact your local public library for books, videos, magazines, and other resources.
For more information go to http://library.novascotia.ca

Capital Health promotes a smoke-free, vape-free, and scent-free environment.
Please do not use perfumed products. Thank you!

Capital Health, Nova Scotia
www.cdha.nshealth.ca

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The information in this brochure is provided for informational and educational purposes only. The information is not intended to be and does not constitute healthcare or medical advice. If you have any questions, please ask your healthcare provider.

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The information in this pamphlet is to be updated every 3 years.